



# Quiq is the Conversational Customer Experience Platform for the world's top brands.

Quiq is holistically [innovating with Large Language Models \(LLMs\)](#) across customer-facing and agent-facing applications in your contact center. This approach allows enterprise businesses to capture all of the latest AI's powerful benefits for the customer experience without the risks.

Our platform leverages all main messaging channels features—including automation tooling—to create relevant, personalized customer experiences and a fully featured agent workspace to drive efficiency and impact.

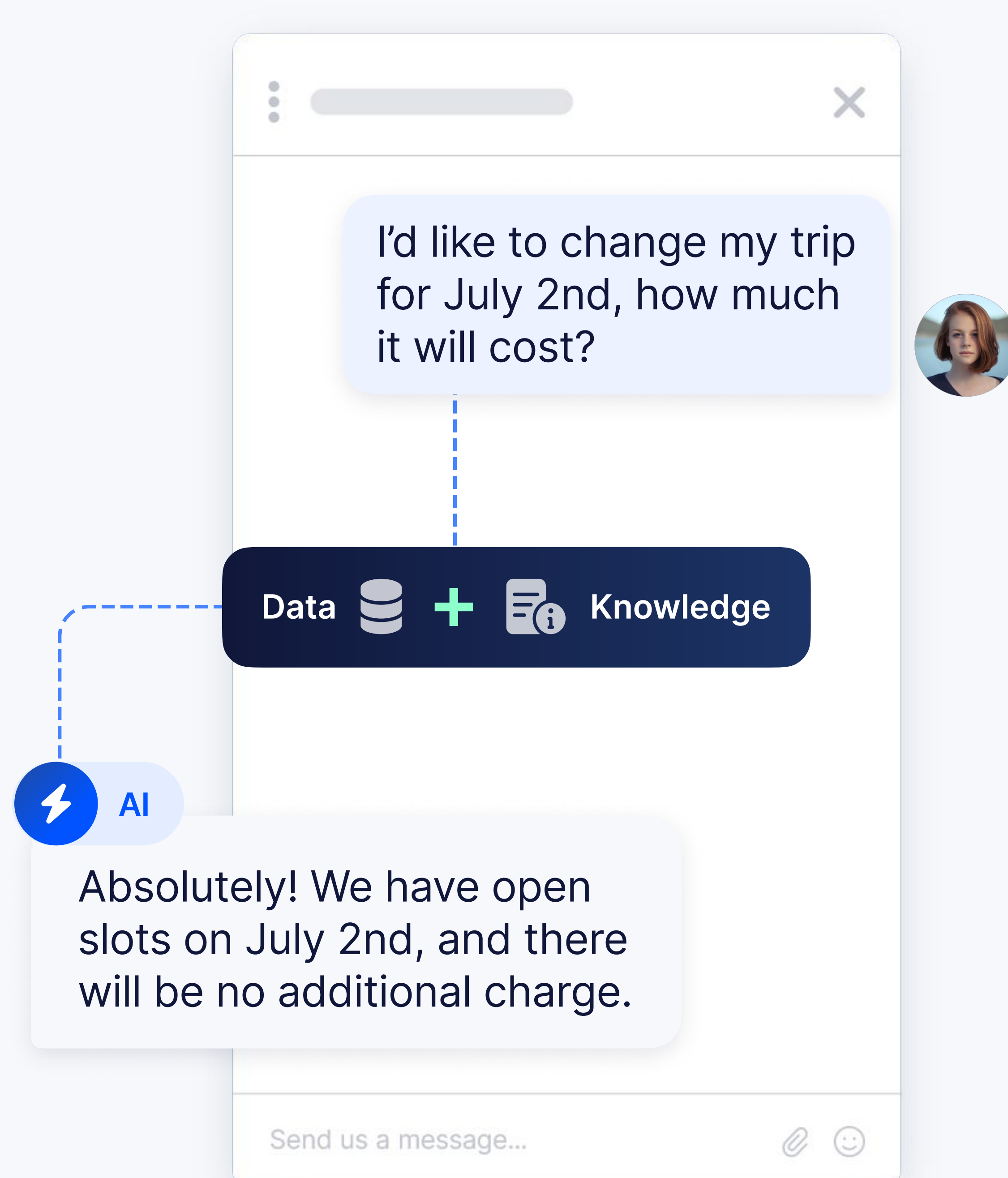
Built for the enterprise, Quiq's platform is also SOC-2 compliant with reporting and Insights, allowing you to improve your customer experience continuously. We are trusted by the world's largest global brands across retail, travel, financial services, and more.

## Customer-facing AI assistance.

Quiq's [customer-facing AI Assistants](#) answer customer inquiries with state-of-the-art AI. It's like a custom version of ChatGPT, but just for your company.

Fusing your company knowledge with the language-generating capabilities of LLMs means customers get concise answers without hallucinations, significantly outperforming traditional knowledge base searches.

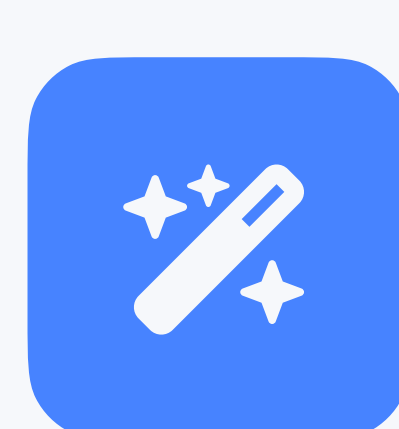
Combining it with real-time access to data (e.g. CRM, booking information) in your systems will help your customers get individualized answers without hallucinations—as if they had a human agent looking at their account.



## Agent-facing AI assistance.

Quiq's [AI tools for your contact center agents](#) save time and money while improving CX and agent satisfaction. For example, Quiq Suggest improves agent efficiency and response quality by helping every agent be as good as your best agents. It suggests agent responses and uses auto-complete to help agents finish their thoughts.

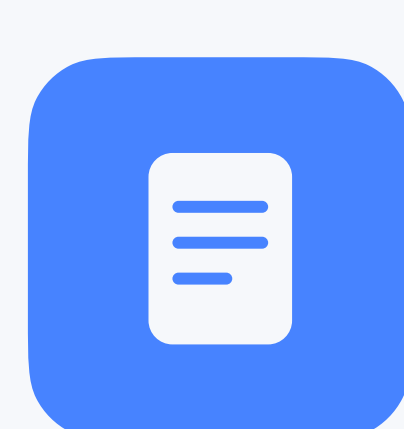
And with Quiq Compose, an agent can respond to a customer inquiry with typo-laden, informal language; Compose will rewrite it with perfect grammar and tone.



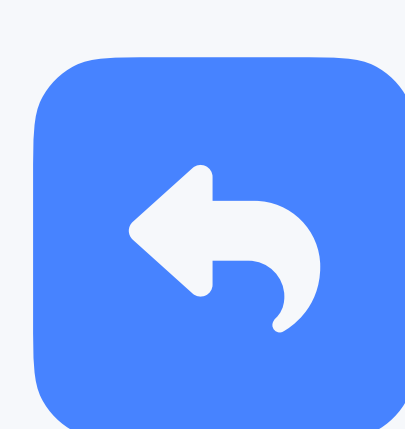
Quiq Compose



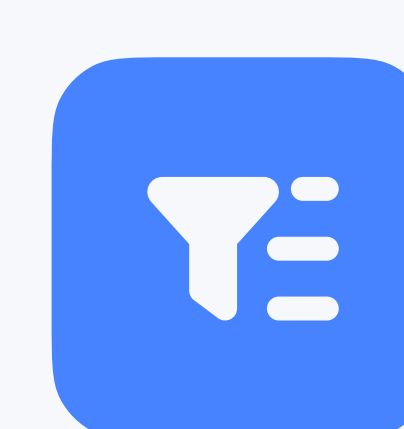
Quiq Suggest



Conversation Summarization



Response Obligations



Unimportant Message Filtering

## Fully featured platform for the customer journey.

Quiq's platform helps you offer convenience through deflection from expensive, linear channels like voice and utilize the latest capabilities of digital messaging channels.

It has compositional tools to create rich automation experiences across the customer journey, a multi-channel, data-connected agent inbox as well as conversational analytics. Together, these capabilities allow you to execute a best-in-class conversational customer experience.



## Interested in seeing how Quiq's Conversational CX Platform can work for your business?

Visit [quiq.com](https://quiq.com) to learn more and request a demo.